

FAQ - Frequently Asked Questions - Darling Buds Farm

What is the best way to contact you?

You can call us at 01233 226230 (leave a voice message if we are away from the phone – we monitor this regularly) or please email us at info@darlingbudsfarm.co.uk

What are the check in and check out times?

Check-in is from 3pm on the day of arrival (earlier check-in may be arranged if available) and check-out is 10am on the day of departure.

Can I bring a pet?

Yes, you may bring a well-behaved dog(s) with you, and they can stay in some of the properties for a small fee. Also, please see our Doggie Code of Conduct.

Is there a minimum amount of nights I can stay?

Reverend Candy – minimum 1 night stays

Oast House – minimum 2 nights stay with any day available as arrival

Farm House – check in and check out days are either Friday or Monday. So you can book for a Friday and leave Monday morning, or the following Friday. If you arrive on a Monday, then you can leave on the Friday morning, or the following Monday etc.

What is the maximum amount of people that can be accommodated on the Farm?

As our largest accommodation, The Farmhouse can sleep up to ten people at a time. You can also hire the Reverend Candy Annex in addition to the Farmhouse to sleep up to 12. There is a total of 10 bedrooms on-site, sleeping a total of 20 people. All beds apart from Rev Candy can be set as twin on request.

Is the accommodation self catering?

Yes.

What cooking facilities are provided at the accommodation?

The Farmhouse and Oast House offer fully fitted kitchens, complete with a good sized fridge-freezer, microwave and electric hob, oven and an extractor fan. A kettle, toaster, cafetiere, all crockery, cutlery and glassware are also included.

The Reverend Candy Annex features a small kitchenette with a microwave and a fridge. Crockery, cutlery and cookware are also provided, along with a sink, draining board, kettle and toaster.

Is there a Television at the accommodation?

Our Farmhouse, Oast House, and Reverend Candy Annex all have a Freeview television.

Is there a DVD player at the accommodation?

Our Farmhouse, Oast House, and Reverend Candy Annex have DVD players attached to their Freeview televisions.

Can I bring my own BBQ?

Charcoal barbeques are available for guests to use across our accommodation.

What facilities do you have for babies and toddlers?

Travel cots and high chairs are available upon request. Please bring your own cot bedding.

What facilities do you have for people with disabilities?

Due to the age of some of our properties, they are not easily wheelchair accessible. The Reverend Candy Annex is all ground-floor level but the door can be too small for some chairs. Please call for more information.

What shall I do if I am going to arrive later than planned?

We will have sent you self check-in instructions on email to tell you how to get through the gate and where your keys will be and will leave a copy of it in a folder on the front gate.

Do you provide hairdryers?

Yes we do.

Do you provide towels?

Yes, we do. Plus toiletries of course.

Do I need to bring wellington boots?

We can't guarantee the sunshine for your stay so we recommend bring some wellington boots so you can enjoy the beautiful countryside rain or shine.

Do you provide an iron and ironing board?

Yes the Farmhouse and Oast House are all equipped with an iron and ironing board.

What should I do if I want to cancel my booking?

Please check the terms and conditions of your booking agent.

Do you have internet access on the Farm?

We offer free wifi access across the Farm.

Who should I contact when I arrive, or during my stay if something's not right or goes wrong?

If no one is on site, our staff contact details are in the black information folders inside your property.

How much parking is there?

All our accommodation comes with ample on-site parking.

Are bicycles provided at the Farm or can I bring my own?

Please bring your own bicycles.

Do I need to tell you if there are any changes in who's coming from those originally mentioned in the booking?

If there is a change of guests to the booking, please contact us directly beforehand to let us know.

What's the nearest train station?

The nearest train station is Pluckley Station, which is 1.6km away.

How far is the Farm from the beach?

The farm is a 38 minute drive to the beautiful Camber Sands.

Can I smoke inside the accommodation?

All our accommodation is non-smoking. You may smoke outside as long as you are considerate to other guests.

Can I book online or do I need to book over the phone?

You can book online by selecting the accommodation of your choice and choosing the dates on our calendars.

Is there mobile phone signal at the Farm?

Mobile reception is better in some parts of the farm than others, but the wifi signal is very good.